

March 24, 2021

CENTRAL AREA VIRTUAL MEETING

FOREVER / USA





Central Area

-Housekeeping-

- All Attendees are on mute
- Please use the "Chat" for questions
- We are recording this webinar; it will posted on PostalPro

Delivering for America

Our Vision and Ten-Year Plan to Achieve Financial Sustainability and Service Excellence. https://about.usps.com/what/strategic-plans/delivering-for-america/

MIKE MCINTURF

AIM Postal Co-Chair, Area Marketing Manager





Wednesday, March 24, 2021 9:00 AM - 10:30 AM CT

9:00-9:05 Welcome

9:05-9:35 USPS Operations Overview

9:35-9:50 Central Area Retail & Delivery Operations Overview

9:50-10:20 Postal Regulatory Commission Update

10:20-10:25 NPF Update

10:25-10:30 Closing

Michael McInturf Central Area Marketing Manager

Isaac Cronkhite Chief Logistics & Processing Operations Officer and Executive V.P.

Elvin Mercado Area Retail & Delivery Operations Central V.P. (A)

Mark Acton Commissioner PRC

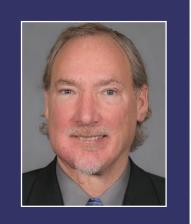
Lindsey Taylor Manager Customer Outreach

Michael McInturf Central Area Marketing Manager



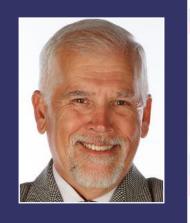
AIM Co-Chairs













Lisa Wurman Industry Co-Chair Periodicals **Steve Krejcik** Industry Co-Chair First-Class Mail

Michelle Zalewski Industry Co-Chair Marketing Mail Phil Claiborne Industry Co-Chair Periodicals Richard Gebbie Industry Co-Chair Marketing Mail

Mike McInturf Postal Co-Chair



March 24, 2021

USPS OPERATIONS OVERVIEW



ISAAC CRONKHITE

Chief Logistics & Processing Operations Officer & Executive Vice President

INSPIRING MAIL

March 24, 2021

Central Area

CENTRAL AREA RETAIL & DELIVERY OPERATIONS OVERVIEW

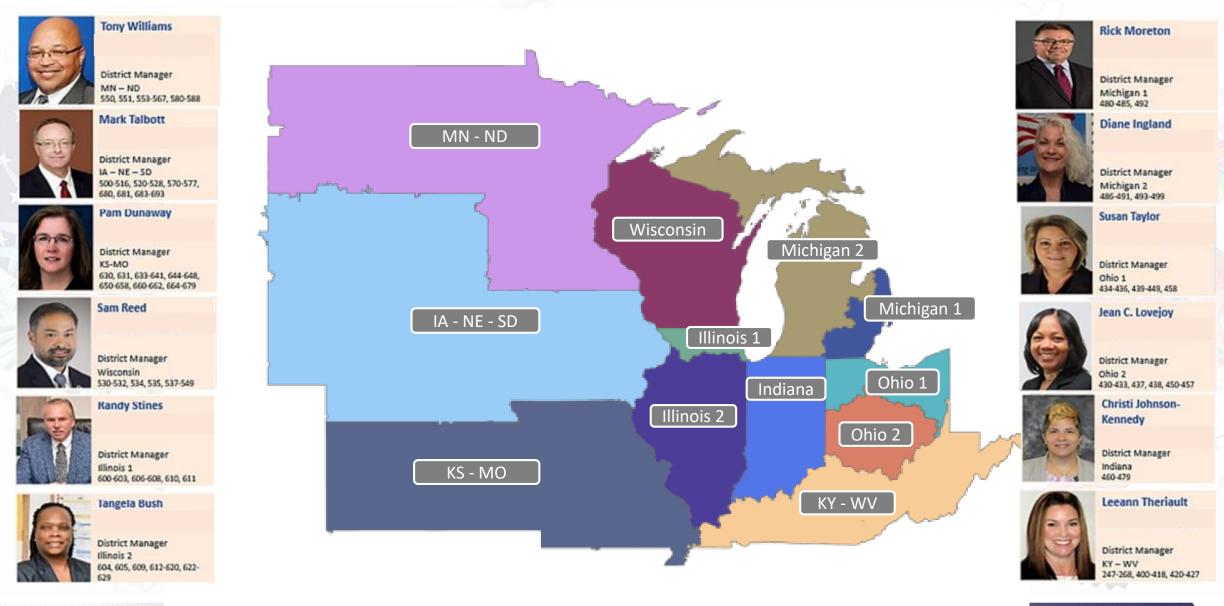
ELVIN MERCADO

Area Retail & Delivery Operations Central V.P. (A)



Central Area

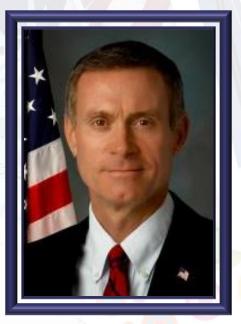
Central Area District Managers





PRC UPDATE

POSTAL REGULATORY COMMISSION UPDATE



MARK ACTON

Commissioner Postal Regulatory Commission





NPF UPDATE



LINDSEY TAYLOR

Manager Customer Outreach





Proposed Agenda

**	May Event							
Eastern Time	Mon, May 3	Mon, May 3	Mon, May 3	Mon, May 3	Tue, May 4	Tue, May 4	Tue, May 4	Tue, May 4
10:00 AM - 11:00 AM	PMG General Session				CCMO General Session			
11:15 AM – 12 <mark>:15</mark> PM	USPS Officer Led				USPS Officer Led			
12:30 PM -1:30 PM (one every 15 min)	Partner Zoom event (15 min)	Partner Zoom event (15 min)						
1:30 PM - 2:30 PM	Period 1 Workshop	Period 1 Workshop	Period 1 Workshop	Period 1 Workshop	Period 3 Workshop	Period 3 Workshop	Period 3 Workshop	Period 3 Workshop
2:45 PM - 3:45 PM	Period 2 Workshop	Period 2 Workshop	Period 2 Workshop	Period 2 Workshop	Period 4 Workshop	Period 4 Workshop	Period 4 Workshop	Period 4 Workshop
4:00 PM -4:45 PM	Sponsored Closing session with Doug Lipp				Sponsored Networking Event			



CLOSING REMARKS

- The recording will be posted on PostalPro
- You will receive a link to a survey in a follow up email. Your feedback is appreciated as it helps us plan future meetings.

Next AIM Meetings: CENTRAL AREA - JULY 20, 2021 **CENTRAL AREA - OCTOBER 13, 2021**



THANK YOU!

Questions? Contact Patti Tyc: patti.j.tyc@usps.gov